



# The Leadership Institute

*Lighting the Way*



# EFFECTIVE HANDS-ON MANAGEMENT CERTIFICATE PROGRAM

**AFCP Annual Conference and Trade Show  
May 3-5, 2018  
Hyatt Regency Hotel - Baltimore's Inner Harbor**

This 6 session management workshop designed by Bruce Tulgan is based on his best selling book *It's Okay to Be the Boss*. Step by step the *It's Okay to Be the Boss: The Management Workshop* will show participants how to incorporate time-tested management techniques to track employee performance, correct failures, and reward their success.